

*Gummy
and
Tasty!*



*Connected
Canteen*



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www.ekonzomiz.com



Welcome to the process for ordering SNACKS for your child at TASOK CANTEEN

ORDERING ONLINE IS EASY TO DO AND WE ARE HERE TO HELP:

orders@ekonzomiz.com; +243 851 315 465/+243821113376(WhatsApp)

SNACK PROCESS

Elementary School:

- ↔ **SNACKS FOR RECESS** are delivered in the class between 7:00am-7:55am. They are labeled with students' names.
- ↔ **SNACKS FOR AFTER SCHOOL ACTIVITIES (ASA)** are delivered in the class at 12:30pm. They are labeled with students' names.

Secondary School:

- ↔ **SNACKS FOR RECESS** are picked up by students in the CAFETERIA place between 7:00am-7:55am. They are labeled with students' names.
- ↔ **SNACKS FOR AFTER SCHOOL ACTIVITIES (ASA)** are picked up by student in the CAFETERIA place at 11:30 am. They are labeled with students' names.

Need help ?

- ↔ Go to the link <https://tasok.net/school-canteen> to see all the steps explained with videos.
Or Call us for assistance at +243 851 315 465
WhatsApp: +243821113376

You can consult the proposed menus on <https://ekonzomiz.com/en/30-snack-for-recess>

ORDERING RULES

- ↔ **SNACKS ARE PREPARED AND SERVED ON THE BASIS OF ORDERS MADE ONLINE:** in the absence of an order, the child cannot be served, even if the E-Pocket is sufficiently credited.
- ↔ **WEEKLY ORDER.** Orders are made over an entire week to avoid any oversights that could leave a child without a snack. It is strongly recommended to place weekly orders over the weekend.
- ↔ **DAY-TO-DAY ORDER.** Orders are placed at least the day before no later than 5:59 p.m. in order to be available on the following day. Orders placed after 6:00 p.m. will not be prepared.
- ↔ **SAME DAY ORDER (from April 15th, 2024).** Same day online orders to be delivered for lunch are available for limited products between 5am-8am only.



IN-STORE PURCHASE (from April 15th, 2024). A POS is setup in the CAFETERIA place for immediate purchases of Snacks, some Sandwiches and Wraps during recess and lunch time. Available payment methods: Swipe Cards Device and Mobile Money (NO CASH).

- ↔ **ORDER CANCELLATION.** Cancellation of orders is subject to the same process as usual.