

*Gummy
and
Tasty!*



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www.ekonzomiz.com



Welcome to the process for ordering meals for your child at TASOK for 2023/2024

ORDERING MEALS ONLINE IS EASY TO DO AND WE ARE HERE TO HELP:

orders@ekonzoimz.com

PLEASE FOLLOW THESE STEPS:

- ↔ REGISTRATION on the website www.ekonzoimz.com
- ↔ LOGIN to your family space
- ↔ ADD your child(ren) to the Canteen
- ↔ ADD CREDIT to your E-POCKET with the available payment gateways (VISA, MasterCard, Mpesa, Orange Money, Airtel Money). No cash payment is allowed.
- ↔ PLACE your weekly order for each member of your family registered in the canteen

Need help ?

- ↔ Go to the link <https://tasok.net/school-canteen> to see all the steps explained with videos.

You can consult the proposed menus on <https://ekonzoimz.com/en/15-canteen-tasok>

REMEMBER THIS WHEN ORDERING MEALS:

- ↔ **MEALS ARE PREPARED AND SERVED ON THE BASIS OF ORDERS MADE ONLINE:** in the absence of an order, the child cannot be served, even if the E-Pocket is sufficiently credited.
- ↔ **WEEKLY ORDER.** Orders are made over an entire week to avoid any oversights that could leave a child without a lunch. It is strongly recommended to place weekly orders over the weekend.
- ↔ **DAY-TO-DAY ORDER.** Orders are placed at least the day before no later than 5:59 p.m. in order to be available on the following day. Orders placed after 6:00 p.m. will not be prepared. Same-day orders is being setup for limited products and will be available in the coming weeks.
- ↔ **CANCELLATION OF THE ORDER.** Cancellation of orders can only be made by email: orders@ekonzoimz.com and based on the following:
 - 1 **Hot meals** : Cancel the day before no later than 10:00 pm
 - 2 **Sandwiches**: Cancel the day before or the same day no later than 6:00 a.m.

Meals will not be refunded if a child is absent. Only an order canceled within the prescribed time results in a corresponding refund in the user's electronic pocket.

A total interruption of the school canteen service (school closure, force majeure) also gives rise to a refund.

PAYMENTS:

PAYMENTS ARE MADE AS FOLLOWS:

1 The E-Pocket is credit by



2 Meal orders are only payable credits through your e-Pocket



FUND YOUR E-POCKET WITH AT
LEAST 33.75 CREDITS PER CHILD
TO COVER A FULL WEEK'S NEEDS.

CANTEEN GUIDELINES

- ↔ Our menus are varied and take into account the dietary balance of consumers:
dishes are always served with fruit and vegetables
- ↔ The Canteen also offers a menu for vegetarians
- ↔ Our products are local sourced
- ↔ The meat served is HALAL certified



You can consult the
detailed menus on
[https://ekonizomiz.com/en/
15-canteen-tasok](https://ekonizomiz.com/en/15-canteen-tasok)